

Lesson 4. Online Performance Support System

Objectives:

- **Review Control Builder online support**
- **Review Hybrid Specific Knowledge Builder documents**
- **Access Knowledge Builder (KB)**

Online Control Builder Support

- **Knowledge Builder (KB)**
 - includes Guide, Reference and Theory documents
 - contains a powerful search tool
 - provides a global Table of Contents for entire document set
- **Help**
 - provides concise information
 - supports context sensitive help
 - allows users to directly access KB documents

Knowledge Builder -- Hybrid Specific

- *Planning Guide*
- *ControlNet Installation Guide*
- *Control Hardware Installation Guide*
- *Control Specifications Reference*
- *Control Building Guide*
- *Control Builder Components Reference*
- *Control Builder Components Theory*
- *Control Builder Parameter Reference*
- *Control Builder Notifications Reference*
- *Notification Theory*
- *Rail I/O Implementation Guide*
- *Trouble Shooting and Maintenance Guide*

Access KB from the Desktop

Performance Support Tools ➡ Knowledge Builder

- double click on *Knowledge Builder*
- double click on *KB Search*

Access KB from Station Help

- **Safe Browse**
 - displays Knowledge Builder
 - continues to display alarms

Access KB from Control Builder

- Help
 - *Knowledge Builder* option
 - *Knowledge Builder Search* option
 - double click on document title that is displayed for a specific topic